



# TRANSFORM YOUR SPECIALTY PHARMACY

With Automated Digital Workflows  
and Real-Time Care Team  
and Patient Engagement

## AUTOMATE

Manual processes and improve adherence rates and customer satisfaction with HIPAA secure messaging tools.

## STREAMLINE

Operations with logic driven therapy, payer and diagnosis digital workflows.

## EMPOWER

Patients and caregivers with secure messaging tools that enable real-time communications.

## COLLECT

Better data faster with smart forms and digital tools that improve access opportunities to LDDs.

As experienced clinicians and operations leaders from the specialty pharmacy industry we understand first-hand the challenges you face. Citus Health Solutions are specifically designed to transform your complex therapy specific workflows, business processes and patient engagement strategy into comprehensive, end-to-end digital health solutions. Get started today!

**Start Today**

Contact us at **800-863-9130** or visit **CitusHealth.com**

# END-TO-END DIGITAL HEALTH SOLUTIONS FOR SPECIALTY PHARMACIES

Purpose-built to address the needs of the specialty pharmacy, Citus Health is a cloud-based platform with a suite of solutions that helps your organization more efficiently deliver, monitor and track medication performance with real-time patient engagement tools and digital workflows to ensure a better patient experience and financial outcomes for your business.

## Communicate Securely in Real-Time with Clinicians, Referral Sources, Patients and Caregivers

Citus Health enables patient engagement with HIPAA compliant secure, event driven messaging tools via any smart device to:

- Automate person-to-person or conversation groups
- Route messages from patients and staff to the right person at the right time to improve the patient experience
- Empower caregivers to respond on behalf of patients

## Optimize Speed to Therapy and Improve Persistence and Adherence Rates

Citus Health provides digital workflows to drive efficiencies throughout your pharmacy, including:

- Logic driven therapy, payer and diagnosis workflows that help improve time to therapy
- Clinical and reimbursement checklists to standardize messages and processes
- Brand aware patient identifiers with guidance for staff that drive formulary and clinical compliance

## Automate Manual Processes and Improve Staff Productivity

Citus Health allows for real-time referral, refill production and delivery workflows that prioritize and track efficiency efforts with:

- Worklists tailored to your processes
- Standard or custom secure forms, including refill assessments, patient assistance and satisfaction surveys
- Integration engine with flexible configurability

## Improve Access to New Therapies and Drive New Revenue Opportunities

Citus Health improves reporting with real-time accurate data collection with smart forms and surveys:

- Obtaining signed consent and delivery documents for quick and confident claim support
- Provide reports to manufacturers using outcomes tracking to tag and track identified quality metrics
- Offer education resources to support escalated care programs